



## Quality Policy

### Flux Pumps UK

#### Customer satisfaction:

- Customer satisfaction is our top priority - we achieve this through faultless products, on-time delivery and excellent service.

#### Continuous improvement:

- Every employee actively supports the continuous improvement of our processes and products.

#### Zero-defect strategy:

- We strive to implement a zero-defect strategy. Error prevention goes before error detection! Errors are not passed on, but eliminated immediately and sustainably.

#### Quality through leadership:

- Managers are role models and encourage their employees to act on their own responsibility. Through consistent, goal-oriented leadership, we develop our employees and our processes. The motivation of our employees is important to us, because only satisfied employees identify with the company and its goals.

BARREL & CONTAINER PUMPS – HIGH VISCOSITY FLUID – VERTICAL CENTRIFUGAL – AOD PUMPS – FLOW METERS – MIXERS

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